


University of Ottawa Alumni Association

THE GREAT JOURNEY THROUGH EUROPE

The Netherlands ♦ Germany ♦ France ♦ Switzerland

cruising aboard the
Deluxe M.S. AMADEUS ELEGANT

featuring the
GLACIER  EXPRESS

June 21 to July 1, 2014





Alumni Association
University of Ottawa

Dear Alumni and Friends,

We invite you to join us on this Great Journey through Europe, a trip of a lifetime and opportunity to recreate a portion of the traditional 17th-, 18th- and 19th-century “Grand Tour.” Travel through four countries and the western heart of the Continent on this carefully planned, exclusive itinerary. Cruise through the Dutch polder land, reclaimed from the North Sea, and the fairy-tale beauty and UNESCO-designated section of the Rhine River, experience *three* of the world’s legendary railways and visit four more important UNESCO World Heritage sites.

Spend two nights in lovely Lucerne in the Five-Star HOTEL SCHWEIZERHOF, where glorious panoramas surround you. Then, cross the mountainous backbone of Switzerland aboard the celebrated, ingeniously engineered *Glacier Express*, and in Zermatt, marvel at the iconic Matterhorn as you travel aboard the *Gornergrat Bahn*, the country’s oldest cog railway. From Zermatt, travel overland through the verdant countryside of Switzerland to Basel. Stop in the medieval gem of Berne and in Interlaken, scenically situated near the magnificent Bernese Oberland Alps.

The exclusively chartered, deluxe M.S. AMADEUS ELEGANT, one of the finest ships sailing Europe’s waterways, provides our accommodations en route from Basel, Switzerland, to Amsterdam, The Netherlands. Port calls along the way include the lovely Alsatian city of Strasbourg, France, a fusion of both French and German cultures, and Rüdesheim, Koblenz, Cologne and Mannheim for Heidelberg, Germany.

Please join us on this extraordinary Great Journey through Europe, an excellent value with all accommodations and excursions included. We encourage you to reserve now as capacity is limited, and year after year, this program sells out quickly! Early Booking Savings are available only through January 10, 2014. Please note that activities and services are offered in English only.

Sincerely,

Craig S. Haynes, LLB '99
President,
Alumni Association

P.S.: Your registration to this trip does not include travel insurance. The Alumni Association’s preferred partner, Johnson Inc., offers travel insurance at great rates. Call them within five business days of your reservation at 1-866-60-MEDOC for more information or visit their website at www.johnson.ca/medoc.





Rhineland
Coat of Arms

Canada/Zurich, Switzerland/Lucerne

Day 1 and Day 2

Depart Canada
for Zurich. Following
your morning arrival,
enjoy a scenic motorcoach

transfer to Lucerne, where you will
check into the lakeside, deluxe HOTEL
SCHWEIZERHOF LUCERNE. Join fellow
participants this evening for the
Welcome Reception in the hotel.

Lucerne

Day 3

A long-favoured destination of travelers, Lucerne
is set against the backdrop of its deep blue lake
and the rugged grandeur of Mounts Pilatus
and Rigi. Begin your morning walking tour in
the Weinmarkt (wine market), surrounded by
historic burghers' houses. See the Hofkirche
(Court Church), one of the finest examples
of German Renaissance architecture, and
the Lion Monument, dedicated to the
Swiss Guards who gave their lives defending
Louis XVI during the French Revolution.
Walk across Lucerne's most famous
landmark, the delightful, 14th-century wooden
Chapel Bridge, which spans the Reuss River
and is adorned with 17th-century paintings.

Ascend Mount Pilatus by panoramic
gondola to its 2133-metre summit for a
magnificent 360-degree panorama of central
Switzerland's mountains, peaks, forests and lakes.
Enjoy lunch in a summit restaurant followed by
free time. Board the *Pilatus Railway*, the world's
steepest cogwheel railway, then descend more
than 1600 metres in less than 4.8 kilometres
on return to the shores of Lake Lucerne,
where you will enjoy a scenic lake cruise.

Lucerne/Andermatt/Zermatt

Day 4

Relax during a scenic transfer from
Lucerne to Andermatt. Lunch is included
in Andermatt before you board the fabled
Glacier Express, "the world's slowest

fast train," and travel through the heart of
the Alps, where the natural beauty of the
mountains rivals the skill and ingenuity of
the engineers who created this rail route
across Europe's most challenging terrain—
requiring the construction of 291 bridges
and 91 tunnels.

Arrive in the Alpine resort of Zermatt,
dramatically located beneath the pinnacle
of the iconic Matterhorn. Check into the
chalet-style HOTEL ALEX and enjoy dinner
in the hotel.

Zermatt

Day 5

Today, travel aboard the famous
Gornergrat Bahn, the highest cog railway
in Europe. Ascend through forests of
pine and larch and cross meadows ablaze
with wildflowers to the 3048-metre-high
Gornergrat. From the observatory atop the
Gornergrat, look out over sweeping vistas of
Europe's most breathtaking Alpine scenery—
the serrated profiles of the Matterhorn, the
Liskamm and Dufourspitze mountains and
vast Gorner Glacier. Return to Zermatt at
your leisure, with the option to stop en route
at Riffelberg for the panoramic view of
Monte Rosa and the majestic Matterhorn.
Enjoy dinner in the hotel tonight.

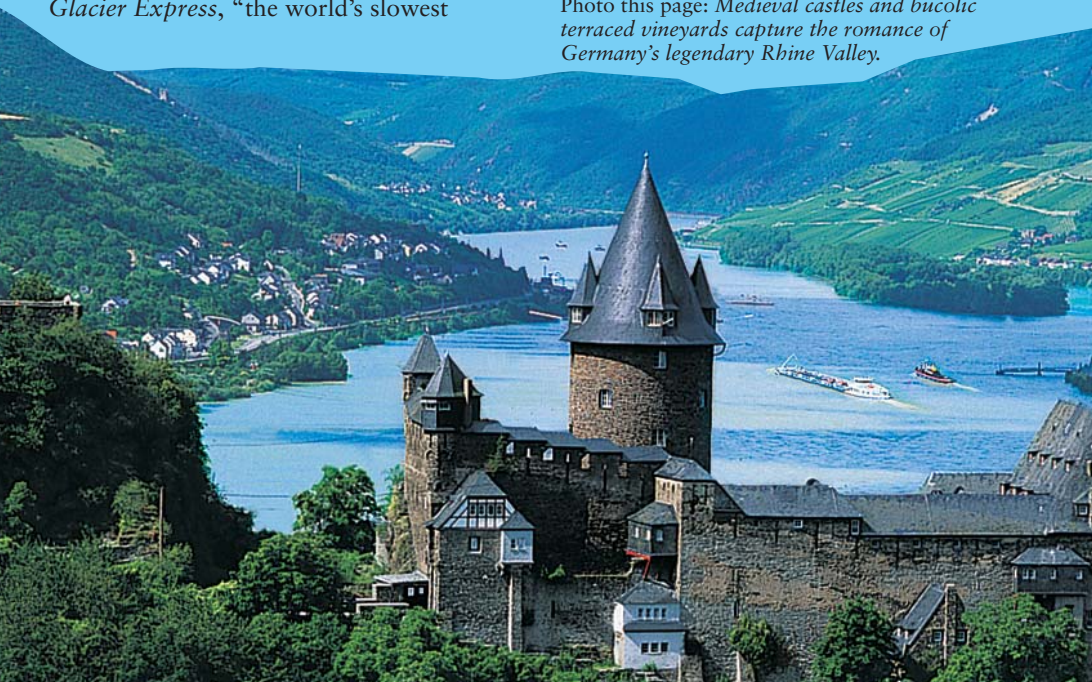
Zermatt/Interlaken/ Berne/Basel

Day 6

After breakfast in the hotel, continue on
through one of the most beautiful areas of
Switzerland, the spectacular Bernese Oberland,
travelling from the snow-crowned heights
of the Alps to subtropical lowlands.
Admire its impressive natural treasures,
including soaring jagged peaks, rolling
green hills, crystal-clear glacial lakes and
densely wooded forests.

Cover photo: *View the Matterhorn from the top of the
highest cog railway in Europe, the Gornergrat Bahn.*

Photo this page: *Medieval castles and bucolic
terraced vineyards capture the romance of
Germany's legendary Rhine Valley.*





Half-timbered houses in Strasbourg's Petite-France quarter reflect the city's dual French and German character.

Stop in the charming resort town of Interlaken, located between Lake Thun and Lake Brienz. Here, you will find the perfect vantage point for admiring the towering Jungfrau, an imposing summit in the Bernese Alps known as the “Top of Europe.”

Transfer across the rolling Swiss countryside to Berne, Switzerland's historic capital, and visit the Old Town, a UNESCO World Heritage site and beautifully preserved medieval gem noted for its arcaded sidewalks. Have lunch in a traditional Bernese restaurant.

In Basel, embark the ship and join fellow participants this evening for the Captain's Welcome Reception and Dinner.

Strasbourg, France Day 7

The lively Alsatian city of Strasbourg fuses the Old and New Europe. The Old City, a UNESCO World Heritage site, is a treasure trove of medieval houses, and the charming Ponts-Couverts, covered bridges flanked by watchtowers at each end, span the picturesque canals. It was in

Strasbourg that John Calvin first established a reformed parish. See remnants of the Reformation in the beautiful Protestant and Catholic Church of St-Pierre-le-Vieux; and see the graceful sandstone Catholic Cathedral of Notre Dame, a Romanesque-Gothic masterpiece that, according to the poet Goethe, rises “like a most sublime, wide-arching tree of God.”

In the Petite-France district, the historic millers', tanners' and fishermen's quarter along the Ill River, the fairy-tale look of a past era lives on, while nearby, 27 nations engage in the daily discourse of the European Union Parliament.

Enjoy lunch aboard ship. The afternoon is free for independent pursuits.

Mannheim, Germany for Heidelberg Day 8

This morning, from Mannheim, transfer to Heidelberg, where luminaries such as Goethe and Schumann came to experience the intellectual atmosphere of Heidelberg University, Germany's oldest, founded in 1386.

Visit Berne's Old Town, a UNESCO World Heritage site featuring the Berne Minster, a Gothic-style Swiss Reformed cathedral with the tallest church tower in Switzerland at 100 metres.





Cruise beautiful Lake Lucerne and enjoy picturesque views of its fjord-like landscape, Mounts Pilatus and Rigi in the distance and its four surrounding cantons of Lucerne, Schwyz, Unterwalden and Uri.

To many on the “Grand Tour” of Europe, fashionable in the 17th, 18th and 19th centuries, Heidelberg epitomized Germany, nestled in the densely wooded valley of the Neckar River and alive with the spirit of German Romanticism. Heidelberg has preserved its authentic Renaissance-Baroque character, including the eight remaining arches of the famous Alte Brücke (Old Bridge) that span the Neckar River. Visit imposing Heidelberg Castle, a magnificent, 13th-century edifice perched above the river. The stately ruins preserve Heidelberg’s links to its medieval past.

Reboard the ship and cruise through the Rheingau, Germany’s most famous wine-growing region, known particularly for its Riesling.

Rüdesheim/Koblenz

Day 9

Go ashore in the medieval town of Rüdesheim, the heart of Germany’s wine country. Enjoy a tour aboard the unique Winzerexpress mini-train, travelling through bucolic countryside vineyards and passing historic castles, followed by a private tasting of German wines.

Cruise through the spectacular Rhine River Valley, a UNESCO World Heritage site, legendary for its scenery and riverside architectural treasures. Be on deck for a front row view of the steep terraced vineyards rising on the slopes of the riverbanks. With each bend in the river, a medieval castle crowns the crags and a tranquil village nestles along its banks. See the famous Lorelei Rock—legend holds that a beautiful siren lured sailors here with her enchanting song.

Dock this afternoon in Koblenz, where Germany’s Roman past dates to nine B.C., during the reign of Augustus Caesar, when it was strategically established at the confluence of the Rhine and Moselle Rivers. From the famous Deutsches Eck (German Corner), enjoy a view of the impressive 19th-century

fortress of Ehrenbreitstein, once the residence of the powerful Archbishop-Electors of Trier. The twin-towered Basilica of St. Castor, built between the ninth and 13th centuries, features the Rhineland’s distinctive Romanesque architecture.

Cologne

Day 10

One of Germany’s most ancient cities, Cologne was founded as a Roman military outpost in 38 B.C. From the time of Charlemagne to present day, it has flourished as the Rhineland’s foremost mercantile and religious centre and is the birthplace of the original world-famous Eau De Cologne perfume. Explore the Altstadt (Old Town) and visit the historic Kölner Dom (cathedral), a UNESCO World Heritage site and the finest example of High Gothic architecture in Germany; construction began on the cathedral in 1248 and lasted for six centuries. Among its artistic treasures are the *Milan Madonna* and the *Shrine of the Three Holy Kings*.

Enjoy the afternoon while cruising along the picturesque Rhine River. This evening, attend the Captain’s Farewell Dinner.

Towering spires crown Cologne’s majestic Kölner Dom (cathedral), one of the finest Gothic structures ever built.





Deluxe AMADEUS FLEET

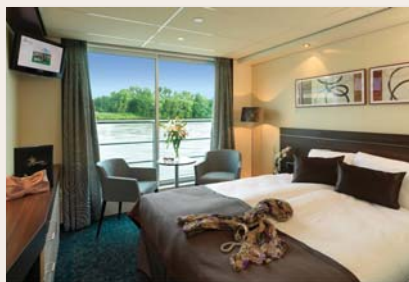
The elegance and romance of Wolfgang Amadeus Mozart's music was inspiration in the meticulous crafting of the deluxe AMADEUS FLEET, which set new standards in design and technology and features the comforts of a floating Five-Star hotel.

This exclusively chartered ship offers 76 to 80 river-view, air-conditioned, stylishly appointed Staterooms (from 15 square metres) and Suites (up to 22 square metres), among the most spacious of any European river ship. Most accommodations feature a French balcony (floor-to-ceiling sliding glass doors with iron railing). Each has two twin beds (convertible to one queen-size bed), a private bathroom with shower (Suites have bathtub with shower), individual climate control, satellite telephone and television, writing desk, safe and hair dryer.

Freshly prepared continental meals featuring local ingredients are served in single, unassigned seatings in the delightfully scenic Panorama Restaurant and include early-risers' coffee, buffet breakfast and lunch, afternoon tea, four-course dinner and late-evening snack. Live piano music is played during afternoon tea, and complimentary wine is served with dinner.

Public facilities are spacious and include the Panorama Bar, Lido Bar, Amadeus-Club with Internet station, Library, Beauty Salon, Boutique, Fitness Studio with massage services and early morning exercise classes, and Sun Deck with outdoor dipping pool, golf putting green and walking track. Guests will also appreciate the complimentary Quietvox audio system available to all passengers for listening enhancement during shore excursions.

The English-speaking, international crew provides warm hospitality. The AMADEUS FLEET meets the highest safety standards and is one of the only European river ship fleets to have been awarded the "Green Globe Certification" of environmental conservation.



Cabin Category 2



Panorama Restaurant

Amsterdam, The Netherlands/Canada Day 11

Following breakfast, disembark the ship and continue on the Amsterdam Post-Program or depart for Canada.

Amsterdam Post-Program Option

The historic heart of Amsterdam, laced with tree-shaded canals and stately 16th- and 17th-century merchant houses, is designated a UNESCO World Heritage site and is the perfect conclusion to your Great Journey. Visit the world-class Rijksmuseum and enjoy a full-day excursion to the quaint port towns of Edam and Hoorn. Accommodations are for two nights in the deluxe RENAISSANCE AMSTERDAM HOTEL.

*The Post-Program Option is available at additional cost.
Details will be provided with your reservation confirmation.*

Amsterdam's charming bridges and picturesque canals bring the intimacy of a small town to one of Europe's most celebrated cities.



Included Features

Educational program of lectures and discussions.

In Lucerne

- ◆ Two nights in the deluxe HOTEL SCHWEIZERHOF LUCERNE.
- ◆ Swiss breakfast each morning.
- ◆ Welcome Reception.
- ◆ Walking tour of historic Lucerne.
- ◆ Panoramic gondola excursion up **Mount Pilatus** with lunch at the summit and descent aboard the *Pilatus Railway*, the world's steepest cogwheel train.
- ◆ Scenic cruise on Lake Lucerne.

Scenic transfer from Lucerne to Andermatt, followed by lunch and a spectacular train journey to Zermatt aboard the famous *Glacier Express*.

In Zermatt

- ◆ Two nights in the first-class HOTEL ALEX.
- ◆ Breakfast daily and two dinners.
- ◆ Rail journey aboard the *Gornergrat Bahn*, one of the most picturesque train rides in the world, for breathtaking views of the Matterhorn.

Scenic transfer from Zermatt to Basel, with stops en route in the idyllic village of Interlaken and Switzerland's historical capital of Berne. Tour Berne's Old Town, a UNESCO World Heritage site, with lunch in a traditional Bernese restaurant.

On board an exclusively chartered, deluxe AMADEUS FLEET ship

- ◆ Five-night, exclusively chartered cruise from Basel, Switzerland, to Amsterdam, The Netherlands, with port calls at Strasbourg, France; and Rüdesheim, Koblenz, Cologne, and Mannheim for Heidelberg, Germany.
- ◆ River-view, air-conditioned Suite or Stateroom, each with a private bathroom.
- ◆ All meals served at single, unassigned seatings—early-risers' coffee, buffet breakfast and lunch, afternoon tea, four-course dinner and late-evening snack—featuring fine continental cuisine.
- ◆ Complimentary wine with dinner.
- ◆ Captain's Welcome Reception and Dinner and Farewell Dinner.
- ◆ Tour of **Strasbourg's** historic Old City, a UNESCO World Heritage site.
- ◆ Excursion to **Heidelberg's** 13th-century hilltop castle.
- ◆ "Winzerexpress" tour of the charming medieval town of **Rüdesheim** in the heart of the stunning Rhine River Valley, including a private wine tasting.
- ◆ Cruise through the scenic **Lorelei Passage of the Rhine River Valley**, a UNESCO World Heritage site.
- ◆ Excursion in **Koblenz**, picturesquely located at the confluence of the Rhine and Moselle Rivers.
- ◆ Walking tour of **Cologne**, including a visit to the magnificent **Kölner Dom**, a UNESCO World Heritage site.



Enhanced Travel Services

- ◆ All transfers and luggage handling abroad for all participants whose arrival(s)/departure(s) coincide with the scheduled group transfer(s).
- ◆ All excursions and visits, as outlined in the itinerary, with experienced local guides.
- ◆ Gratuities to local guides and drivers for included excursions.
- ◆ Hospitality desks in the hotels and aboard ship.
- ◆ Experienced team of Travel Directors to accompany you throughout the travel program.
- ◆ Travel document wallet, name badge and pre-departure information.
- ◆ Automatic \$250,000 USD flight insurance policy for each participant ticketed on flights by Thomas P. Gohagan & Company.

Marvels of Engineering **LEGENDARY RAILWAYS**



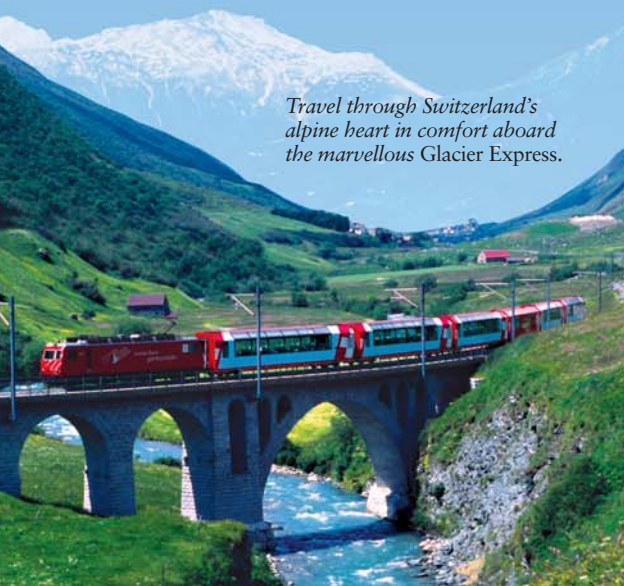
of the **SWISS ALPS**

Awesome. Breathtaking. Dynamic. Superlatives that describe not only Switzerland's majestic 4267-metre-high mountain peaks, flowing streams, cavernous gorges and crystalline glaciers, but also three of the world's great cogwheel railways—the panoramic *Glacier Express*, the scenic *Gornergrat Bahn* and the dramatic *Pilatus Railway*—and the ingenuity and engineering achievements it took to create them. Appreciate the visionary work and vast scope of these magnificent railways as you experience the sublime majesty of the iconic Alps from incredible, up-close perspectives.

The *Gornergrat Bahn* is Switzerland's oldest electrified cog railway, in operation since 1898. In the brief span of 9.3 kilometres, you will climb 1484 metres from Zermatt to the lofty Gornergrat. En route, look for stunning views of the great Matterhorn, hanging glaciers and the robin's-egg blue waters of mountain lakes. Lucerne's *Pilatus Railway*, completed in 1889, offers breathtaking bird's-eye views of Swiss farms and coniferous forests along its 4.8-kilometre run from the shores of Lake Lucerne to the summit of Mount Pilatus. Its vertical ascent of 1635 metres over a grade as steep as 48 percent is highlighted by its stunning 360-degree views.

No feat required greater skill and determination than the laying of the track for the *Glacier Express* (1930) across the spine of the towering Alps. Enjoy this spectacular and leisurely journey showcasing unmatched views of the Swiss countryside: weathered chalets and mountainside farming hamlets, picturesque trails dotted with hikers, livestock grazing on green grasses, and ice-blue, snow-capped mountains. A true engineering marvel, the railway penetrates the mountain barrier separating the cantons of Valais and Uri through the 15-kilometre-long Furka Tunnel and crosses arched stone bridges that span the tumbling headwaters of the Rhine and Rhône Rivers.

*Travel through Switzerland's
alpine heart in comfort aboard
the marvellous Glacier Express.*



M.S. AMADEUS ELEGANT



LAND/CRUISE TARIFF (in U.S. dollars, per person, based on double occupancy)

Stateroom Category*	Description- All Staterooms are outside with two twin beds that convert to make one queen bed, private bathroom with shower, air conditioning, sitting area, radio, television, safe, writing desk and hair dryer.	Early Booking Price through January 10, 2014	Regular Price after January 10, 2014
6	Small window. Haydn Deck, aft. (limited availability)	\$4195	\$5195
5	Small window. Haydn Deck, forward.	\$4830	\$5830
4	French balcony (nearly floor-to-ceiling sliding glass doors with railing). Strauss Deck, aft.	\$5450	\$6450
3	French balcony (nearly floor-to-ceiling sliding glass doors with railing). Strauss Deck, forward.	\$5660	\$6660
2	French balcony (nearly floor-to-ceiling sliding glass doors with railing). Strauss Deck, midship.	\$6290	\$7290
1	French balcony (nearly floor-to-ceiling sliding glass doors with railing). Mozart Deck.	\$6810	\$7810
Junior Suites	French balcony (nearly floor-to-ceiling sliding glass doors with railing), bathtub, large sitting area with sofa and minibar. Mozart Deck.	\$7430	\$8430

♦ Singles are available in category 2 at \$9830 USD and in category 1 at \$10560 USD on or before January 10, 2014. Add \$1000 USD for reservations made after January 10, 2014.

♦ Taxes are an additional \$250 USD per person and are subject to change.

*M.S. AMADEUS ELEGANT has been specially contracted for this tour, and the applicable deck plan is available on request from Gohagan & Company and reflects the only valid cabin categorization of the vessel.

THE GREAT JOURNEY THROUGH EUROPE RESERVATION FORM

Send to:

2014 The Great Journey through Europe
University of Ottawa Alumni Association
c/o Thomas P. Gohagan & Company
Eleven South LaSalle Street, Second Floor
Chicago, IL 60603-1240

For more information,
please call
Gohagan & Company
at (800) 922-3088.

Title Full Name (exactly as it appears on your passport) Class Year

Title Full Name (exactly as it appears on your passport) Class Year

Street Mailing Address (no P.O. Box number please)

City Province Postal Code

Telephone: (Home) (Business)

Email Address (Mobile)

Preferred Name(s) on Badge(s) Tour No. 052-06/21/14-362

Program reservations require a deposit of \$600 USD per person and \$200 USD per person Amsterdam Post-Program Option. By reserving and depositing on this program, I/we accept and agree to the Terms and Conditions.

☐ Enclosed is my/our cheque(s) for \$_____ as deposit.
Make cheques payable to **Thomas P. Gohagan & Company**.

☐ I/We authorize you to charge my/our deposit of \$_____ to:
☐ Visa ☐ MasterCard

Card Number Exp. Date

Signature as it appears on credit card

All FINAL PAYMENTS are required to be made by cheque, wire transfer or credit card by March 18, 2014.

Please make my/our reservation(s) in Stateroom Category:

1st Choice _____ 2nd Choice _____

- ☐ Double occupancy (two twin beds).
☐ Double occupancy (one queen bed).
☐ Single accommodations.
☐ I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

Please make my/our reservation(s):

Amsterdam Post-Program Option

- ☐ Double at \$830 USD per person.
☐ Single at \$1260 USD per person.
☐ I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

☐ I/We want you to book my/our air from

(fill in departure city)
to Zurich, Switzerland, with return from Amsterdam, The Netherlands, at additional cost to be advised.†

- ☐ Economy Class
☐ Business Class
☐ First Class

†Note: Airfare is subject to change and availability and is nonrefundable.

☐ I/we will make my/our own air arrangements.



The romance of a bygone era still lives in Heidelberg, whose medieval castle rises above the Old Town and the 18th-century Alte Brücke.

CONTRACT: TERMS & CONDITIONS AND ARBITRATION CLAUSE. IMPORTANT, READ CAREFULLY.

RESPONSIBILITY: Thomas P. Gohagan & Company, the sponsoring associations/organizations, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively “Gohagan”), do not own or operate any entity which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Gohagan is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

In addition and without limitation, Gohagan is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of war or civil unrest, insurrection or revolt, pests, insects, or animals, strikes or other labour activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanism to arrive or depart on time.

If due to weather, flight schedules or other uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at owner's risk. The right is reserved to decline to accept or retain any person as a participant on these trips at any time. Specific room/cabin assignments are within the sole discretion of the hotel/cruise line.

Gohagan reserves the right to change the itinerary or trip features at any time and for any reason, with or without notice, and Gohagan shall not be liable for any loss of any kind as a result of any such changes. Ship schedules, port calls, hours of arrival and departure, sightseeing events, special programs and guest lecture series (if applicable), are subject to change or cancellation without prior notice. Gohagan is not responsible therefore and is not required to compensate passengers under these circumstances. Gohagan may cancel a trip (or an option) for any reason whatsoever; if so, its sole responsibility is to refund monies paid by the participant to it. Gohagan is not required to cancel any trip for any reason including without limitation, United States Department of State, World Health Organization or other Warnings or Advisories of any kind. Gohagan is not responsible for penalties assessed by air carriers resulting from operational and/or itinerary changes, even if Gohagan makes the flight arrangements or cancels the trip. Gohagan reserves the right to substitute vessels, hotels or attractions of a similar category for those listed in this brochure.

NOT INCLUDED: Taxes; passport, visas and associated fees; personal expenses such as laundry, telephone calls and Internet access; accident/sickness, trip cancellation, and baggage insurance; gratuities to ship and hotel personnel; optional sightseeing excursions; baggage charges on aircraft; local departure air/airport tax(es); airfare and associated local taxes, airport facility and security taxes and federal inspection fees not listed in the “Included Features” section of the brochure; transfers and baggage handling to/from airport/hotel/ship on day(s) of arrival and/or departure if you are arriving earlier or later than and/or departing earlier or later than the scheduled group transfer(s); any overnight on land due to flight schedule(s); meals, alcoholic or other beverages, and all other services not specifically mentioned in the “Included Features” section.

AIRFARE: Airfare is subject to change and availability and, depending on the fare basis, likely is nonrefundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Gohagan.

LUGGAGE: Luggage allowance policies are set by the airlines and may change without prior notice. Please contact your airline(s) for the most current luggage allowance policy.

PHYSICAL ACCESSIBILITY: All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance (for example, the need for a wheelchair) must be reported in writing when you make your reservation. Travellers must be able to embark or disembark motorcoaches alone or with minimal assistance from your travelling companion and climb stairs and step over raised thresholds without assistance. Travellers requiring assistance must travel with a companion who will be responsible for handling equipment.

DISCOUNTED RESERVATIONS: Discounts apply only to those reservations received in the offices of Gohagan in writing, accompanied by the required deposit, by January 10, 2014. In the event a “discounted” reservation must be cancelled, no “replacement” reservation can be substituted at the discounted rate. A “replacement” reservation is a new reservation and can be substituted only at the full-fare tariff. Cancellation penalties may apply.

CANCELLATIONS: Cancellations for all or any part of the trip including Pre/Post Program(s) reservation(s) will not be effective until received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a \$200 USD (\$50 USD Pre/Post Program(s)) per person administrative fee from the time of booking through 121 days prior to departure; from 95 through 120 days prior to departure, \$600 USD (\$200 USD Pre/Post Program(s)) per person; from 61 through 94 days prior to departure, 40% of the published full regular tariffs; from 45 through 60 days prior to departure, 55% of the published full regular tariffs; from 22 through 44 days prior to departure, 70% of the published full regular tariffs; cancellations 21 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline cancellation fees, optional excursion cancellation fees and administrative fees may apply.

TRIP INSURANCE: Because our cancellation policies are strictly enforced, we strongly recommend that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. Trip cancellation insurance is available for comprehensive coverage of such expenses in conjunction with cancellation due to illness or accident, and damaged or lost luggage. We will send you an application upon receipt of your reservation.

RATES: Prices quoted are based on fares in effect at the time of printing and are subject to change at any time. On land and/or cruise programs, even after full payment, Gohagan reserves the right to increase the tour price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice to the tour participant of such increases.

REGISTRATION: CST#: 2031868-40, WST#: 601 767 666, OST#: TA.0905.

ARBITRATION AGREEMENT: Any controversy or claim arising out of or relating in any way to these Terms and Conditions, the brochure, or any other information relating in any way to the trip, or to the trip itself, shall be settled solely and exclusively by binding arbitration in Chicago, Illinois, in accordance with the commercial rules of the American Arbitration Association then existent.

The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

ACCEPTANCE OF CONTRACT: By forwarding of deposit, the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/ herself or other participants and accepts the terms and conditions of this contract.

UNIVERSITY OF OTTAWA DISCLAIMER: The University of Ottawa, its officers and employees, do not assume any responsibility for the financing, arranging or conducting of the tour. They shall not be liable for any damages or financial loss to person or property of any description that might occur in connection with the tour, howsoever arising from the negligence, omission or otherwise of travel services arranged through Gohagan & Company.


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