

University of Ottawa Alumni Association

**THE PRIDE OF
SOUTH AFRICA
BOTSWANA
NAMIBIA
ZIMBABWE**

CHOBE RIVER SAFARI
aboard the deluxe
M.S. ZAMBEZI QUEEN

March 5 to 16, 2015





Dear Alumni and Friends,

Travel with us on an incredible journey to experience the wonders of four nations of southern Africa, where nature's spectacle is at its most dramatic, history is rich, the culture is diverse and the "Big Five" game-viewing in pristine natural habitats is extraordinary. Walk in the footsteps of Nelson Mandela in South Africa. Witness the success stories of Namibia and Botswana, striking in their culture and home to one of the densest game populations on the planet. And, behold the majestic natural beauty of Zimbabwe.

Few experiences can match this exclusive, in-depth itinerary and once-in-a-lifetime opportunity to travel the breadth of southern Africa. A highlight of your journey is a two-night river safari aboard the Five-Star M.S. ZAMBEZI QUEEN. On the legendary Chobe River in Namibia, enjoy naturalist-guided excursions by small watercraft, a unique alternative to traditional land safaris and an exceptional perspective from which to observe the magnificent wildlife along the Chobe's shores. Your itinerary also includes the classic land safari—enjoy superb game-viewing aboard four-wheel-drive safari vehicles in seldom-visited Botswana, a haven for nearly all of the southern African mammal species.

Follow Mandela's long road to freedom from Soweto to Robben Island and on to Johannesburg and the presidency of South Africa, "the rainbow nation." Savour glorious Cape Town, dramatically situated between Table Mountain and its stunning harbour while staying in the historic, Five-Star BELMOND MOUNT NELSON HOTEL. Enjoy spectacular seaside views and visits to Cape Point and the Cape of Good Hope, where the Atlantic and Indian Oceans meet, and take a scenic drive through South Africa's winelands to see the distinctive Cape Dutch architecture. Visit three UNESCO World Heritage sites, including one of the world's Seven Natural Wonders, Zimbabwe's incomparable Victoria Falls. Stay steps away from "the smoke that thunders" in the legendary, Five-Star, colonial VICTORIA FALLS HOTEL.

Come join us on this journey of a lifetime. We encourage you to book now while Early Booking Savings are available, as space is limited and sells out quickly. Please note that activities and services are offered in English only.

Sincerely,

Craig S. Haynes, LLB '99
President,
Alumni Association

P.S.: Your registration to this trip does not include travel insurance. The Alumni Association's preferred partner, Johnson Inc., offers travel insurance at great rates. Call them within five business days of your reservation at 1-866-60-MEDOC for more information or visit their website at www.johnson.ca/medoc.



RESILIENT DIVERSITY

“Ubuntu—the essence of being human...
It speaks about our interconnectedness.”
— Archbishop Desmond Tutu



Discover the dynamic diversity of southern Africa, from the abundant flora and fauna along Namibia's

*Chobe River and in one of Botswana's vast game parks, to "the smoke that thunders," Zimbabwe's awe-inspiring Victoria Falls, to South Africa's world-class cities of Johannesburg, Pretoria and Cape Town. Traverse a kaleidoscope of landscapes—low-lying grassland, expansive highveld, rambling winelands, lush swampland, mountainous escarpments and breathtaking ocean coastline. Here in their natural habitats, observe remarkable wildlife including the "Big Five"—African elephant, Cape buffalo, leopard, lion and rhinoceros—and hundreds of bird species. Encounter a mosaic of welcoming people, descendants of the ancient San, Xhosa, Tswana and Zulu nations, Portuguese explorers and Dutch, British and German settlers. A cultural *mélange* of tribes, creeds and languages, they hold a rich history that spans from the dawn of humankind to victorious feats of democratic infrastructures, and they are eager to share their friendly ubuntu spirit with you.*

Cover photo: Breathtaking Victoria Falls, known for the near perpetual rainbow in its mist, is one of the Seven Natural Wonders of the World.

Photo this page: Table Mountain is a spectacular backdrop to Cape Town and its stunning harbour.

ITINERARY

Day Destination

- 1 Depart CANADA
- 2 JOHANNESBURG, SOUTH AFRICA
- 3 JOHANNESBURG FOR SOWETO
- 4 JOHANNESBURG/PRETORIA/
Fly to CAPE TOWN
- 5 CAPE TOWN
- 6 CAPE TOWN
- 7 CAPE TOWN/
Fly to KASANE, BOTSWANA/
CHOBE RIVER, NAMIBIA/
Embark m.s. ZAMBEZI QUEEN
- 8 CHOBE RIVER SAFARI
- 9 CHOBE RIVER/Disembark ship/
CHOBE NATIONAL GAME PARK,
BOTSWANA/
VICTORIA FALLS, ZIMBABWE
- 10 VICTORIA FALLS
- 11 VICTORIA FALLS/Fly to
JOHANNESBURG, SOUTH AFRICA/
Depart for CANADA
- 12 Arrive in CANADA

Johannesburg/Soweto/Pretoria, South Africa

Known colloquially as "Joburg," charismatic Johannesburg is home to one of the world's largest urban forests, where amid some of the tallest buildings on the continent, more than six million trees flourish in the pleasant subtropical highland climate. The city has been a fast-paced centre of commerce and opportunity ever since European prospectors settled here upon the discovery of its gold reef in 1886.

Few places reflect South Africa's history like Johannesburg's once-infamous South Western Townships, better known as Soweto. No longer a shantytown of





Rugged Cape Point, within UNESCO World National Park, draws visitors with its spectacular views.

segregated goldmine workers, this thriving community, pivotal in the anti-apartheid movement, endures as a broad cross-section of South African daily life—from shack settlements to a rising middle class to millionaires. Its Vilakazi Street even fostered two Nobel Peace Prize laureates, Nelson Mandela and Desmond Tutu. North of Johannesburg is the vibrant capital city of Pretoria, known for its diverse architecture, purple-blossomed jacaranda trees and distinctly Afrikaans culture.

Commence your journey in the footsteps of Nelson Mandela in Soweto. Visit Mandela’s house and the Hector Pieterse Museum and Memorial, an iconic symbol of the historic 1976 student protests. Tour the dramatic exhibits in Johannesburg’s Apartheid Museum, followed by an insightful presentation on Mandela’s life by a local expert, whose own firsthand accounts as a volunteer peace monitor in 1993 further illuminate the rise and fall of apartheid. In Pretoria, visit the Union Buildings, originally designed with two wings representing the union of the formerly divided English and Afrikaners, and see the formal garden where Mandela gave his historic presidential inauguration speech (1994). See the Voortrekker Monument, built to honour the mid-19th-century Dutch Voortrekkers (pioneers), who emigrated from the Cape Colony to the inland highveld.

Cape Town/Robben Island

The “Garden City” of South Africa is one of the world’s most beautiful cities, surrounded by a stunning harbour, the UNESCO World Heritage Cape Floral Kingdom (sustaining over 4000 plant species), majestic Table Mountain National Park and world-class winelands. Founded by the Dutch East India Company as a supply station, Cape Town today is a vibrant, cosmopolitan capital city of meticulously preserved Edwardian and Victorian buildings and outstanding examples of Cape Dutch architecture. Ascend Table Mountain by cable car (weather permitting) for sweeping city and coastal views, and ride a funicular to lofty Cape Point. See the historic City Hall, where Mandela made his first public speech just hours after his release from prison. Visit Boulders Beach in Simon’s Town for a rare up-close look at a protected colony of endangered African penguins nesting in sand burrows. Enjoy a wine tasting at a local vineyard.

Visit Robben Island, where Nelson Mandela and other political prisoners, in contrast to the inhumane conditions, made strides in attaining equal rights, from participating in checkers tournaments and attending concerts to furthering their education. A former inmate guides your tour of the island, providing an invaluable perspective on South Africa’s social and political transformation.





World Heritage site Table Mountain
unique biodiversity and maritime history.



Navigate the Chobe River on a once-in-lifetime river safari in search of
pods of hippos cooling themselves in the water.

Unique River Safari Chobe River, Namibia and Botswana

The privately chartered, Five-Star M.S. ZAMBEZI QUEEN provides a world-class, uniquely African, intimate and deluxe small river ship experience in one of the most remote locations on Earth, and it offers extraordinary game-viewing opportunities distinctly different from a land safari. The ZQ (as it is affectionately known) is designed to navigate the Chobe River near the exotic Chobe National Park and to allow the eye specifically to be drawn to the constant movement of wildlife—elephant, Cape buffalo, rhinoceros, crocodile and a wide array of birdlife—on the river banks from on board, while cruising or at anchor. From your stylish “floating lodge” local guides will lead you on unique game-viewing river safaris aboard small, custom-built, private excursion boats.

Chobe National Park, Botswana

Comprised of lush floodplains, marshland and dense mahogany and teak woodland, northern Botswana’s vast, diverse Chobe National Park is one of the last surviving wild areas on the continent, with a landscape reminiscent of the Africa of Livingstone, Blixen and Finch-Hatton. It is brimming with wildlife and especially so along the Chobe River, with water in plentiful supply year round. It is home to one of the densest Kalahari elephant populations on the African

continent (approximately 120,000), as well as lion, cheetah, leopard, zebra, impala, hyena, wildebeest, warthog and more than 450 bird species, including helmeted guinea fowl and red-billed wood hoopoes.

Victoria Falls, Zimbabwe

Walk the trail along the edge of thundering Victoria Falls, a UNESCO World Heritage site, one of the Seven Natural Wonders of the World and among the largest waterfalls on Earth. Here, the wide Zambezi River, after meandering through a basalt plateau, suddenly plummets into a 355-foot gorge, creating frothy rapids and vaulting a fine, rainbow-hued mist high into the air, lending this breathtaking cascade its local name, Mosi-oa-Tunya, “the smoke that thunders.” See the impressive Victoria Falls Bridge, an engineering marvel that in only five years was surveyed on site, designed, fully constructed in England, disassembled, transported in pieces to the Zambezi River gorge and finally reassembled, becoming the only rail link between Zambia and Zimbabwe.

Previous page, left photo: Seek out the “Big Five,” including leopard, during a game drive in Chobe National Park.

Previous page, right photo: Observe the unique interactions among species in this unspoiled ecosystem.

Photo below: Aboard small excursion boats, encounter wildlife up-close, like the Kalahari elephant that sojourn along the Chobe River.





Five-Star African River Safari

aboard the
M.S. ZAMBEZI QUEEN

The exclusively chartered, Five-Star M.S. ZAMBEZI QUEEN (ZQ) is a specially designed, stylish “floating lodge” built to navigate the Chobe River and provide a unique river safari in one of the last great untouched places on Earth.

Each of its 14 tastefully appointed, air-conditioned, spacious (from 19.6 to 31.6 square metres) outside Staterooms features floor-to-ceiling windows with a sliding glass door that opens onto a private balcony, private bathroom with shower and one queen bed or two twin beds. All accommodations offer unobstructed opportunities for remarkable game-viewing and river vistas from the comfort of your bedside.

Onboard dining features full buffet breakfast, buffet lunch and buffet dinner, including complimentary wine and beer, served daily in the spacious dining room, with unobstructed views on three sides for game-viewing as animals gather at the water’s edge. Regional cuisine features local ingredients and flavours combined with international tastes and is prepared by South African-trained culinary staff.

Comfortable and classic contemporary public areas include a lounge, bar and open-air deck with plunge pool.

The ZQ leaves no lasting footprint on the environment. It meets inland water safety standards and is specially designed to be environmentally sensitive with a water-jet propulsion system to prevent damage to the riverbed; fuel-efficient, low-emission generators; solar-heated hot water; and an onboard water purification system.

Dining Room and Lounge



Stateroom



Lounge



Included Features

In Johannesburg

- ◆ Two nights in the Five-Star **FAIRLAWNS BOUTIQUE HOTEL** and **SPA**, located in Johannesburg's upscale Sandton neighborhood of Morningside.
- ◆ Full Western buffet breakfast each morning.
- ◆ Welcome Reception and Dinner.
- ◆ Presentation by **special guest speaker** and expert local historian.
- ◆ Excursion to **Soweto** including a visit to Mandela's former home on renowned Vilakazi Street.
- ◆ Tours of the Hector Pieterse Museum and the Apartheid Museum, which explore South Africa's struggle for racial equality.
- ◆ Visits to the Union Buildings and the Voortrekker Monument in **Pretoria**.

In Cape Town

- ◆ Three nights in the historic, **Five-Star BELMOND MOUNT NELSON HOTEL** located in the vibrant heart of Cape Town.
- ◆ Full Western buffet breakfast each morning.
- ◆ City tour including a cable car ride up **Table Mountain**.
- ◆ Excursion to **Robben Island**, a UNESCO World Heritage site, formerly the political prison where Nelson Mandela and other political dissidents were held.
- ◆ Panoramic tour with lunch, featuring spectacular views from **Cape Point** and the **Cape of Good Hope**.
- ◆ Visit to the protected African penguin colony at **Boulders Beach**.
- ◆ Excursion to a **Cape Winelands** vineyard and a private wine tasting.

Transfer from Kasane, Botswana, to the Chobe River, Namibia.

On the Chobe River, Namibia

- ◆ Two nights aboard the exclusively chartered, air-conditioned, Five-Star **M.S. ZAMBEZI QUEEN**.
- ◆ Five-Star, air-conditioned, private-balcony Staterooms, each with private bathroom facilities.
- ◆ Full buffet breakfast, lunch and dinner each day.
- ◆ Complimentary wine and beer served with lunch and dinner.
- ◆ Onboard 360-degree game-viewing.
- ◆ Unique **river safari**—game-viewing and fishing aboard excursion boats.
- ◆ Specially arranged visit to a **Namibian village** to learn more about the traditional culture.

Transfer from Chobe River, Namibia, to Victoria Falls, Zimbabwe.

- ◆ Half-day **Chobe National Park** land safari game drive, including lunch in a nearby restaurant.

In Victoria Falls, Zimbabwe

- ◆ Two nights in the legendary, **Five-Star VICTORIA FALLS HOTEL**, which exudes colonial Edwardian charm and offers magnificent views of the Victoria Falls gorge and bridge.
- ◆ Guided tour of **Victoria Falls** and the surrounding rainforest.
- ◆ Full Western buffet breakfast.
- ◆ Farewell Dinner in the hotel.



Enhanced Travel Services

- ◆ Transfers and luggage handling abroad for participants whose arrival(s)/departure(s) coincide with the scheduled group transfer(s).
- ◆ All excursions and visits, as outlined above, with experienced local guides.
- ◆ Gratuities to local guides and drivers on included excursions and transfers.
- ◆ Zimbabwe entry visa.
- ◆ Hospitality desk aboard ship and in the hotels.
- ◆ The services of an experienced Gohagan & Company Travel Director throughout the program.
- ◆ Travel document wallet, name badge and pre-departure information.
- ◆ Automatic \$250,000 USD flight insurance policy for each participant ticketed on flights by Gohagan & Company.



Long Walk to Freedom

South Africa has a long history in its struggle to freedom and racial equality. Apartheid, enforced by the country's National Party

government from 1948 to 1990, brought rise to luminaries including Nelson Mandela, Oliver Tambo and Archbishop Desmond Tutu, who worked tirelessly to overturn inequality.

Take a step back in time with a specially arranged guest speaker in Johannesburg, who discusses South Africa's struggle for freedom.



Deputy presidents F.W. de Klerk and Thabo Mbeki join Nelson Mandela at his presidential inauguration in 1994.

Follow in Nelson Mandela's footsteps through Soweto, visiting his former home on renowned Vilakazi Street, where both he and Desmond Tutu once lived. Stand at the Union Buildings in Pretoria, site of Nelson Mandela's historic 1994 inauguration as South Africa's first black president, and witness Robben Island, a UNESCO World Heritage site and former penitentiary where Mandela and many other political prisoners were held, which today stands as a poignant reminder of the triumph of the human democratic spirit.

Throughout your journey, inspiring visits reveal the important milestones involved in the "Long Walk to Freedom."



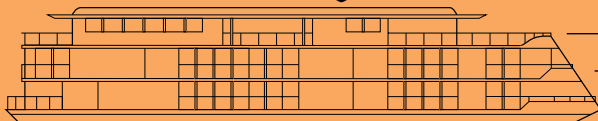
Red-billed oxpeckers cling to southern African Cape buffalo, feeding on insects and using their hair for nests.

MalaMala Private Game Reserve, an extension of Kruger National Park, Post-Program Option

Renowned especially for the quality of its leopard-viewing, MalaMala is the country's largest private "Big Five" game reserve, ideally nestled between Kruger National Park and the Sabi Sands Game Reserve. MalaMala shares an unfenced border with Kruger for a combined six million acres, sanctuary for nearly 150 species of mammals, more than 500 bird species, more than 100 varieties of reptiles, dozens of fish and amphibian species and 336 types of trees. Enjoy morning and afternoon game drives to observe the wildlife that roam freely between the reserves and are often found seeking refreshment along the Sand River that flows through MalaMala. Accommodations for two nights are in the Five-Star MALAMALA MAIN CAMP on the border of Kruger National Park.

The Post-Program Option is available at an additional cost. Details will be provided with your reservation confirmation.

M.S. ZAMBEZI QUEEN



Upper Deck

Middle Deck

Lower Deck

LAND/CRUISE TARIFF* (in U.S. dollars, per person, based on double occupancy)

Stateroom Category*	Description – Staterooms are outside with a balcony and floor-to-ceiling windows with sliding glass door. All feature two twin beds that convert to one queen bed, private bathroom with shower, air conditioning and fans, safe, hair dryer and bathrobes.	Early Booking Price through August 8, 2014	Regular Price after August 8, 2014
5	Private-balcony Stateroom. 21.6 square metres including balcony. Lower Deck.	\$6695	\$7695
4	Private-balcony smaller Stateroom. 19.6 square metres including balcony. Middle Deck, midship.	\$6910	\$7910
3	Private-balcony Stateroom. 21.4 to 24.5 square metres including balcony. Middle Deck, midship and aft.	\$7120	\$8120
2	Private-balcony larger Stateroom. Larger second balcony is not private. 26.3 square metres including balcony. Middle Deck, forward.	\$7740	\$8740
1	Private-balcony larger Stateroom. Larger second private balcony. 31.6 square metres including balcony. Lower Deck, forward.	\$8160	\$9160

♦ Singles are available in category 3 at \$10450 USD on or before August 8, 2014. Add \$1000 USD for reservations made after August 8, 2014.

♦ Taxes are an additional \$295 USD per person and are subject to change.

*All internal program air (Johannesburg/Cape Town, Cape Town/Kasane and Victoria Falls/Johannesburg) and transatlantic air are not included in the Land/Cruise Tariff. Attractively priced, exclusive Group Air Packages are available.‡

*M.S. ZAMBEZI QUEEN has been specially contracted for this tour, and the applicable deck plan is available on request from Gohagan & Company and reflects the only valid cabin categorization of the vessel.

THE PRIDE OF SOUTH AFRICA•BOTSWANA•NAMIBIA•ZIMBABWE RESERVATION FORM

Send to:

2015 The Pride of South Africa, Botswana, Namibia, Zimbabwe

University of Ottawa Alumni Association
c/o Thomas P. Gohagan & Company
Eleven South LaSalle Street, Second Floor
Chicago, IL 60603-1240

For more information,
please call
Gohagan & Company
at (800) 922-3088.

Title Full Name (exactly as it appears on your passport) Class Year

Title Full Name (exactly as it appears on your passport) Class Year

Street Mailing Address (no P.O. Box number please)

City Province Postal Code

Telephone: (Home) (Mobile)

Email Address (Business)

Preferred Name(s) on Badge(s) Tour No. 133-03/05/15-362

Program reservations require a deposit of \$800 USD per person and \$200 USD per person MalaMala Private Game Reserve Post-Program Option. By reserving and depositing on this program, I/we agree to the Release of Liability, Assumption of Risk and Binding Arbitration Agreement as printed on the outside back cover of this brochure.

☐ Enclosed is my/our cheque(s) for \$_____ as deposit.
Make cheques payable to **Thomas P. Gohagan & Company.**

☐ I/We authorize you to charge my/our deposit of \$_____ to:
☐ Visa ☐ MasterCard

Card Number Exp. Date

Signature as it appears on credit card

All FINAL PAYMENTS are required to be made by cheque, wire transfer or credit card by November 28, 2014.

Please make my/our reservation(s) in Stateroom Category:

1st Choice _____ 2nd Choice _____

- ☐ Double occupancy (two twin beds).
☐ Double occupancy (one queen bed).
☐ Single accommodations.
☐ I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

MalaMala Private Game Reserve Post-Program Option

- ☐ Double at \$1895 USD per person.
☐ Single at \$2695 USD per person.
☐ I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

☐ I/We want you to book my/our air from

(fill in departure city)
to Johannesburg, South Africa, with return from Johannesburg, South Africa, at an additional cost to be advised.‡

- ☐ Economy Class
☐ Business Class

‡Note: Call Gohagan & Company (1-800-922-3088) about the attractively priced, exclusive Group Air Packages. Airfare is subject to availability.

☐ I/we will make my/our own air arrangements.



During a game drive, you may encounter a pride of majestic lions roaming in their natural habitat.

RELEASE OF LIABILITY, ASSUMPTION OF RISK AND BINDING ARBITRATION AGREEMENT

RESPONSIBILITY: Thomas P. Gohagan & Company, the sponsoring associations/organizations, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively “Gohagan”), do not own or operate any entity which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Gohagan is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

In addition and without limitation, Gohagan is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, bites from or attacks by animals, insects or pests, strikes or other labour activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanism to arrive or depart timely or safely.

If due to weather, flight schedules or other uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at owner's risk. The right is reserved to decline to accept as a trip participant, or remove from a trip, without refund, any person Gohagan judges to be incapable of meeting the rigours and requirements of participating in the activities, or who is abusive to other trip participants, leaders or third parties, or who Gohagan determines to detract from the enjoyment of the trip by others. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

Gohagan reserves the right to change the itinerary or trip features at any time and for any reason, with or without notice, and Gohagan shall not be liable for any loss of any kind as a result of any such changes. Ship schedules, port calls, hours of arrival and departure, sightseeing events, special programs and guest lecture series (if applicable), are subject to change or cancellation without prior notice. Gohagan is not responsible therefor and is not required to compensate passengers under these circumstances. Gohagan may cancel a trip (or an option) for any reason whatsoever; if so, its sole responsibility is to refund monies paid by the participant to it. Gohagan is not required to cancel any trip for any reason including without limitation, United States Department of State, World Health Organization or other Warnings or Advisories of any kind. Gohagan is not responsible for penalties assessed by air carriers resulting from operational and/or itinerary changes, even if Gohagan makes the flight arrangements or cancels the trip. Gohagan reserves the right to substitute vessels, hotels or attractions of a similar category for those listed in this brochure.

NOT INCLUDED: Taxes; passport, visas (except Zimbabwe) and associated fees; personal expenses such as laundry, telephone calls and Internet access; accident/sickness, trip cancellation, and baggage insurance; gratuities to ship and hotel personnel; optional sightseeing excursions; baggage charges on aircraft; local departure air/airport tax(es); airfare and associated local taxes, airport facility and security taxes and federal inspection fees not listed in the “Included Features” section of the brochure; transfers and baggage handling to/from airport/hotel/ship on day(s) of arrival and/or departure if you are arriving earlier or later than and/or departing earlier or later than the scheduled group transfer(s); any overnight on land due to flight schedule(s); meals, alcoholic or other beverages and all other services not specifically mentioned in the “Included Features” section.

AIRFARE: Airfare is subject to change and availability and, depending on the fare basis, likely is nonrefundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Gohagan. **LUGGAGE:** Luggage allowance policies are set by the airlines and may change without prior notice. Please contact your airline(s) for the most current luggage allowance policy.

PHYSICAL ACCESSIBILITY: All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance (for example, the need for a wheelchair) must be reported in writing when you make your reservation. Travellers must be able to embark or disembark motorcoaches alone or with minimal assistance from your travelling companion and climb stairs and step over raised thresholds without assistance. Travellers requiring assistance must travel with a companion who will be responsible for handling equipment.

DISCOUNTED RESERVATIONS: Discounts apply only to those reservations received in the offices of Gohagan in writing, accompanied by the required deposit, by August 8, 2014. In the event a “discounted” reservation must be cancelled, no “replacement” reservation can be substituted at the discounted rate. A “replacement” reservation is a new reservation and can be substituted only at the full-fare tariff. Cancellation penalties may apply.

CANCELLATIONS: Cancellations for all or any part of the trip including Post Program(s) reservation(s) will not be effective until received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a \$200 USD (\$50 USD Post Program(s)) per person administrative fee from the time of booking through 120 days prior to departure; from 95 through 119 days prior to departure, \$800 USD (\$200 USD Pre/Post Program(s)) per person; from 60 through 94 days prior to departure, 70% of the published full regular tariffs; cancellations 59 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline cancellation fees, optional excursion cancellation fees and administrative fees may apply.

TRIP INSURANCE: Because our cancellation policies are strictly enforced, we strongly recommend that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. Trip cancellation insurance is available for comprehensive coverage of such expenses in conjunction with cancellation due to illness or accident, and damaged or lost luggage. We will send you an application upon receipt of your reservation.

RATES: Prices quoted are based on fares in effect at the time of printing and are subject to change at any time. On land and/or cruise programs, even after full payment, Gohagan reserves the right to increase the tour price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice to the tour participant of such increases. On programs which include Gohagan purchased interstate or international air (which originates or returns to the United States), no increased costs will be passed on after final payment except for subsequently imposed governmental tax increases.

REGISTRATION: CST#: 2031868-40, WST#: 601 767 666, OST#: TA 0905.

BINDING ARBITRATION: Any controversy or claim arising out of or relating in any way to this Release of Liability, Assumption of Risk and Binding Arbitration Agreement, the brochure, or any other information relating in any way to the trip, or to the trip itself, shall be settled solely and exclusively by binding arbitration in Chicago, Illinois, in accordance with the commercial rules of the American Arbitration Association then existent. In any such proceeding, the substantive, but not procedural law of Illinois will apply. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

ACCEPTANCE OF CONTRACT: By forwarding of deposit, the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/herself or other participants and accepts the terms contained in this Release of Liability, Assumption of Risk and Binding Arbitration Agreement.

UNIVERSITY OF OTTAWA DISCLAIMER: The University of Ottawa, its officers and employees, do not assume any responsibility for the financing, arranging or conducting of the tour. They shall not be liable for any damages or financial loss to person or property of any description that might occur in connection with the tour, howsoever arising from the negligence, omission or otherwise of travel services arranged through Gohagan & Company.



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