

University of Ottawa Alumni Association

Symphony on the
BLUE DANUBE

Kraków • Prague • Vienna • Budapest

aboard the

Deluxe M.S. **AMADEUS DIAMOND**

September 1 to 13, 2014





Dear Alumni and Friends,

We invite you to join us on this exclusive journey to the cultural centres that inspired classical music's Great Masters. Framed by rolling hillsides, lush vineyards and medieval castles, the Danube River Valley has resonated with musicians, artists, poets and travellers throughout the centuries, and has contributed to the world the genius of its most renowned virtuosos.

Our comprehensive itinerary takes you through six countries and the heartland of central Europe. It has been custom designed to feature the musical heritage of Europe's accomplished composers, including Mozart, Beethoven and Chopin, and carefully planned to allow opportunities to explore nine UNESCO World Heritage treasures. Cruise the legendary Blue Danube from Passau, Germany, to Budapest, Hungary, aboard the exclusively chartered, deluxe M.S. AMADEUS DIAMOND, one of the finest ships to ply the waterways of Europe, docking often right in the heart of the cities, and spend three nights each in historic Prague and Kraków in deluxe, centrally located hotels.

Your experience is enhanced by a comprehensive schedule of exclusive and specially arranged expert lectures, classical music performances and guided excursions in the world-class cities of Prague and Kraków and in each port of call along the Danube.

Travelling through the heartland of Europe has never been more historically rich and culturally exciting. This exceptional program is sure to strike a chord with both new and repeat travellers as it taps into the heart and soul of the region, as well as its great composers, art and architectural masterpieces, and it is an excellent value. I encourage you to book now as space sold out quickly in 2013 for this popular trip. Please note that activities and services are offered in English only. Early Booking Savings are only available through March 13, 2014.

Sincerely,

Craig S. Haynes, LLB '99
President,
Alumni Association

P.S.: Your registration to this trip does not include travel insurance. The Alumni Association's preferred partner, Johnson Inc., offers travel insurance at great rates. Call them within five business days of your reservation at 1-866-60-MEDOC for more information or visit their website at www.johnson.ca/medoc.





Canada/Kraków, Poland Monday and Tuesday, September 1 and 2

Depart Canada for Kraków, Poland. On arrival, check into the centrally located, deluxe

RADISSON BLU KRAKÓW HOTEL.

Join your travel companions for the Welcome Reception this evening.

Kraków Wednesday and Thursday, September 3 and 4

For more than one thousand years, Kraków has been considered the academic, artistic and spiritual capital of Poland, serving as the country's seat of government from 1038 to 1596. Kraków is the only major Polish city to have emerged from World War II relatively undamaged, and its Old Town is a UNESCO World Heritage site whose treasures have been well-preserved through the centuries.

Enjoy a walking tour of the grounds of Wawel Hill. See the Royal Castle, the seat of the monarchy for 500 years, which blends 16th-century Florentine architecture with Polish motifs and houses the state art collection, and the 14th-century Cathedral of Sts. Stanislaw and Waclaw, where all of Poland's kings were crowned and buried. Stroll through the Old Town and experience the lively Rynek Główny (Main Market Square). Visit the 14th-century twin-spired Mariacki (St. Mary's) Church, one of the finest Gothic structures in Poland, to see the famous medieval altar by Wit Stwosz. From the church's tower, a lone trumpeter sounds a haunting call every hour on the hour, in commemoration of a warning of an impending attack by the Tatars in medieval times. Pass by the former residence of Pope John Paul II, where he lived while Archbishop of Kraków.

Tour the historic Kazimierz district, to see the impressive landmarks of this former medieval town, known for its vibrant Jewish community from the 14th century until World War II.

On Wednesday evening, attend a presentation on Frédéric Chopin,

then enjoy the Master's works during a specially arranged, private performance in Florianka Hall.

During your stay in Kraków, you can choose to join optional excursions to Auschwitz-Birkenau, a UNESCO World Heritage site; the Wieliczka Salt Mine, a UNESCO World Heritage site and marvel at "The Underground Salt Cathedral of Poland," carved entirely from rock salt; and/or the Oskar Schindler Factory, now a museum chronicling the history of Kraków under Nazi occupation.

Kraków/Brno, Czech Republic/ Prague Friday, September 5

The scenic transfer to Prague stops en route for lunch in Brno, a crossroads of ancient North and South European civilization trade routes for centuries. Upon arrival in Prague, check into the deluxe HOTEL INTERCONTINENTAL PRAHA, located near the historic Old Town.

Prague Saturday and Sunday, September 6 and 7

A guided tour showcases the diverse cultural legacy of Prague, a UNESCO World Heritage site and the "City of a Thousand Spires" of Gothic, Renaissance and Baroque architecture. Walk down the narrow, picturesque lanes of the Staré Město (Old Town) to the Orloj, the ornate, 15th-century astronomical clock of the Old Town Hall. Enjoy a brief performance of Mozart's music and a specially arranged private tour of the Estates Theater where the prodigy's opera, *Don Giovanni*, premiered in 1787. Continue to Josefov, the Jewish Quarter, and see Europe's oldest Jewish house of worship, the Gothic Old-New Synagogue and the moss-covered, 15th-century headstones of the Jewish Cemetery; and conclude at the famous Charles Bridge, adorned with 17th- and 18th-century statues of saints.



The highest and largest pipe organ in St. Mary's Church in Prague are nearly inaudible.

Cover photo: *Budapest's majestic Parliament Building is a classic example of Gothic Revival architecture and a proud symbol of Hungary's national rebirth.*

Photo this page: *In Prague, the "City of Spires," walk on the famous Charles Bridge, which links the medieval Old Town with the splendid Baroque palaces of the Little Quarter, the city's most intact historical district.*





Admire the rococo grandeur of Schönbrunn Palace, the former summer residence of Habsburg royalty from Marie Antoinette to Emperor Franz II.

Tour the fascinating Hradčany complex of castles, churches and museums, the former residence of Bohemian royalty, which dominates the city skyline.

By special arrangement, view original

Beethoven manuscripts in the family-owned 16th-century Lobkowitz Palace in the Prague Castle complex and enjoy a private string quartet concert of the composer's works; visit St. Vitus Cathedral; then, walk through the "Golden Lane," a street lined with former goldsmith workshops built in the 16th century in Mannerist style.



Lowest tones of the organ at St. Stephen's Cathedral in Passau are audible to humans.

Prague/ Passau, Germany Monday, September 8

Travel across the rolling hills and through the wooded Czech and German countryside to Passau. Have lunch in a historic, typical German restaurant before enjoying a walking tour of Passau. See and hear the largest cathedral organ in the world, with nearly 18,000 pipes, during a specially arranged recital in the magnificent Baroque Cathedral of St. Stephan.

The charming hamlet of Dürnstein is nestled within the rolling Wachau Valley, a UNESCO World Heritage site that contains traces of past civilizations, including medieval villages, castles and monasteries.



Embark the deluxe m.s. AMADEUS DIAMOND and enjoy the Captain's Welcome Reception followed by dinner and a private, specially arranged onboard concert of Haydn's and Schumann's works. The ship departs Passau this evening.

Melk, Austria/Dürnstein Tuesday, September 9

Visit Melk's magnificent Benedictine Abbey where you will enjoy a brief organ recital in the abbey's beautiful Stiftskirche (church), which features the striking 16th-century altarpiece by "Danube School" master Jörg Breu the Elder. The abbey is a showcase of impressive Austrian Baroque architecture, priceless relics and stunning 18th-century ceiling frescoes by Paul Troger. It was a prestigious centre of scholarship throughout the Middle Ages and its library today is a repository of 100,000 medieval manuscripts.

After lunch, visit the charming medieval village of Dürnstein, situated below the hilltop ruins of Castle Kuenringer, where Richard the Lionheart was held prisoner after the Third Crusade. Walk through the tiny, picturesque village to visit the Assumption of the Blessed Virgin Abbey Church. Then, cruise the Danube's spectacular and fabled Wachau Valley, a UNESCO World Heritage site, where terraced vineyards blanket hillsides dotted with the haunting ruins of medieval castles.



Hofburg Palace, a UNESCO World Heritage site, summer residence of Emperor Franz Josef.



Kraków's Renaissance Cloth Hall overlooks the lively Rynek Główny, an impressive plaza surrounded by elaborate houses and towering spires.

**Vienna
Wednesday, September 10**

The former seat of the Habsburg Empire, Vienna's historic city centre is an open-air museum of splendid Baroque architecture, designated a UNESCO World Heritage site. Tour this remarkable city, which owes its present appearance to the Austro-Hungarian Emperor Franz Josef, who created the famous Ringstrasse showcasing the city's finest landmarks—the impressive Vienna State Opera House and the lavish Hofburg Palace. Visit the Gothic Stephansdom (St. Stephen's Cathedral) and enjoy a private, specially arranged performance of Mozart's music in a premier venue. The afternoon is at leisure to further explore the cultural treasures of Vienna at your own pace.

**Vienna/Bratislava, Slovakia
Thursday, September 11**

This morning, join the optional excursion to visit Schönbrunn Palace, a UNESCO World Heritage site and the summer residence of the Habsburgs, or enjoy time at leisure.

Cruise from Vienna to Bratislava, through the Donau-Auen National Park, which preserves the last remaining major wetlands environment in central Europe.

This afternoon, dock in Bratislava, capital of Slovakia, located in the foothills of the Carpathian Mountains overlooking the banks of the Danube River. Beautifully restored since the end of the Cold War, the city showcases

21st-century life amid its 1000-year-old history. Enjoy a morning walking tour of Bratislava's Old Town; its medieval, Renaissance and 19th-century architecture is among the finest in central Europe. See the Romanesque 14th-century Cathedral of St. Martin and visit the elaborate Primatial Palace. The 14th-century St. Michael's Gate is the only remaining portion of the city's medieval fortifications.

**Budapest, Hungary
Friday, September 12**

In Budapest, the "Pearl of the Danube," Austrian-born Habsburg Archduke Joseph, the "most Hungarian Habsburg," is credited with creating this city that rivalled Vienna as an imperial capital. The twin cities of Buda and Pest have faced each other across the Danube River for centuries, and today the Danube embankments and the Buda Castle Quarter are designated a UNESCO World Heritage site. This morning, begin your tour in Pest, where the elegant neo-Gothic limestone Parliament Building, built between 1884 and 1904, towers over the river. Pass through Heroes' Square and admire the monuments honouring the Magyar chiefs who conquered Hungary in A.D. 896. Visit the 19th-century, neo-Renaissance Hungarian State Opera House, one of the most beautiful in the world with the interiors decorated with frescoes by eminent painters, including Mór Than and Károly Lotz. By special arrangement, an opera singer will perform an aria for our group.

After lunch, cross the imposing Chain Bridge linking river-level Pest to the hillier Buda side of the Danube. On Castle Hill, visit the stately, late-19th-century neo-Romanesque Fisherman's Bastion whose seven turrets symbolize the seven Magyar tribes that settled in the Carpathian Basin, and enjoy panoramic views of the city. Also, visit the Gothic Matthias Church, built in the 1200s and renovated in the 17th and 19th centuries.

Attend the Captain's Farewell Reception this evening followed by a specially arranged local folklore performance on board.

**Budapest/Canada
Saturday, September 13**

After breakfast onboard, continue on the Budapest Post-Program Option, or transfer to the airport for your return flight to Canada.

Founded in 1089, the Austrian Benedictine Abbey of Melk houses a world-renowned monastic library.





M.S. AMADEUS DIAMOND

The elegance and romance of native son Wolfgang Amadeus Mozart's music was inspiration in the meticulous crafting of the deluxe M.S. AMADEUS DIAMOND, which set new standards in design and technology and features the comforts of a floating Five-Star hotel.

This exclusively chartered ship offers 72 air-conditioned, stylishly appointed river-view Staterooms (from 15 square metres) and Suites (up to 22 square metres), among the most spacious of any European river ship. Most accommodations feature a French balcony (floor-to-ceiling sliding glass doors with iron railing). Each has two twin beds (convertible to one queen-size bed), a private bathroom with shower (Suites have bathtub with shower), individual climate control, satellite telephone and television, writing desk, safe and hair dryer.

Freshly prepared continental meals featuring local ingredients are served in single, unassigned seatings in the delightfully scenic Panorama Restaurant and include early-risers' coffee, buffet breakfast and lunch, afternoon tea and four-course dinner and late-evening snack. Live piano music is played during afternoon tea, and complimentary wine is served with dinner.

Public facilities are spacious and include the Panorama Bar, Lido Bar, Amadeus-Club with Internet station, beauty salon, boutique, fitness studio with massage services and early morning exercise classes, and Sun Deck with deck chairs and golf putting green. Guests will also appreciate the complimentary Quietvox audio system available to all passengers for listening enhancement during shore excursions. Laundry service is available.

The English-speaking, international crew provides warm hospitality. The M.S. AMADEUS DIAMOND meets the highest safety standards and is one of the only European river ships to have been awarded the "Green Globe Certification" of environmental conservation.



Cabin Category 2



Panorama Restaurant

Warsaw Pre-Program Option

Begin your journey in Warsaw, a UNESCO World Heritage site and Poland's vibrant political and cultural capital. Enjoy a specially arranged, private Chopin recital and a walking tour of Warsaw's Old Town. Visit nearby Częstochowa to view the famous Black Madonna icon. Accommodations are for two nights in the deluxe HOTEL BRISTOL.

Budapest Post-Program Option

A showcase of the wonderfully preserved Habsburg Empire's influence, Budapest remains one of the most beautiful world-class cities in Europe. Enjoy a tour of the stately Parliament building and an excursion into Hungary's fabled Puszta. Accommodations are for two nights in the deluxe HOTEL SOFITEL BUDAPEST CHAIN BRIDGE, located in the heart of the city.

Pre-Program and Post-Program Options are available at additional cost. Details will be provided with your reservation confirmation.

Warsaw City Centre.



Included Features

In Kraków

- ◆ Three nights in the deluxe RADISSON BLU KRAKÓW HOTEL with breakfast each morning.
- ◆ Welcome Reception.
- ◆ Walking tour of historic Kraków, a UNESCO World Heritage site, featuring the Wawel Hill complex, the Rynek Główny and the 14th-century Mariacki Church.
- ◆ Visit to the historic district of Kazimierz.
- ◆ Specially arranged, exclusive presentation about Chopin and a recital in Florianka Hall.

Full-day scenic transfer from Kraków, Poland, to Prague, Czech Republic, including lunch in the city of Brno.

In Prague

- ◆ Three nights in the centrally located, deluxe HOTEL INTERCONTINENTAL PRAHA with breakfast each morning and one dinner.
- ◆ Walking tour of Prague, a UNESCO World Heritage site, through the Staré Město (Old Town) and Josefov (Old Jewish Quarter).
- ◆ Private tour of the Estates Theater with a short performance of Mozart's compositions.
- ◆ Half-day city tour, highlighted by the Hradčany Castle and featuring a visit to St. Vitus Cathedral.
- ◆ Specially arranged guided tour of Lobkowitz Palace with private concert of Ludwig van Beethoven's music.

Scenic transfer from Prague, Czech Republic, to Passau, Germany, including lunch in Passau.

On board the deluxe M.S. AMADEUS DIAMOND

- ◆ Five-night cruise on the scenic Danube River from Passau, Germany, to Budapest, Hungary, with port calls at Melk, Dürnstein, and Vienna, Austria; and Bratislava, Slovakia.
- ◆ Deluxe, air-conditioned river-view Stateroom or Suite, each with a private bathroom.
- ◆ Captain's Welcome and Farewell Receptions.
- ◆ All meals served at single seatings—breakfast, lunch, afternoon tea, dinner and late-evening snack—featuring continental cuisine.
- ◆ Complimentary wine is served with dinner.
- ◆ Passau walking tour and exclusive recital on the world's largest organ.
- ◆ Specially arranged onboard classical music performance.
- ◆ Tour of the magnificent Benedictine Abbey of Melk, a Baroque masterpiece, featuring a brief organ recital.
- ◆ Cruise through the scenic Wachau Valley, a UNESCO World Heritage site.
- ◆ Walking tour of picturesque Dürnstein.
- ◆ Tour of Vienna, a UNESCO World Heritage site, featuring a private performance of Mozart's music.
- ◆ Guided tour of Bratislava's medieval Old Town.
- ◆ Tour of Budapest, a UNESCO World Heritage site, highlighted by a visit to the Hungarian State Opera House.
- ◆ Specially arranged Hungarian folklore performance.



Enhanced Travel Services

- ◆ All transfers and luggage handling abroad for all participants whose arrival(s)/departure(s) coincide with the scheduled group transfer(s).
- ◆ All excursions and visits, as outlined above, led by experienced English-speaking local guides.
- ◆ A program of optional excursions, as outlined in the itinerary, is available at additional cost.
- ◆ Gratuities to local guides and drivers.
- ◆ Hospitality desk aboard the ship and in the hotels.
- ◆ Experienced team of Gohagan & Company Travel Directors to accompany you throughout the travel program.
- ◆ Travel document wallet, name badge and pre-departure material.
- ◆ Automatic \$250,000 USD flight insurance policy for each participant ticketed on flights by Thomas P. Gohagan & Company.

Musical Legacy of the HABSBURG EMPIRE



Wolfgang Amadeus Mozart

Since the 18th century, the lands encompassing the Danube River Valley—Austria, Hungary and Germany—and the Czech Republic have bequeathed to the world an unparalleled musical legacy. The 1700s saw the creative genius of Johann Sebastian Bach, Franz Josef Haydn and

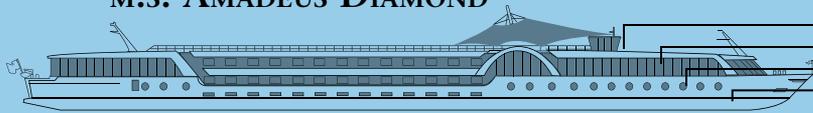
Wolfgang Amadeus Mozart. In the 19th century, such musical titans as Ludwig van Beethoven, Franz Schubert, Johannes Brahms, Franz Liszt, Frédéric François Chopin and Antonín Dvořák reigned over the courts and orchestra halls of central Europe.

This exclusive journey highlights the musical traditions of Great Masters and their enduring vitality. Stroll through the old Vienna of Beethoven and Brahms and see the city's famous Opera House. Enjoy a short organ recital within the ancient walls of Melk Abbey and listen to the melodies that emanate from the world's largest pipe organ in Passau's Cathedral of St. Stephan. See the very same stage of Prague's prestigious Estates Theatre, where Mozart introduced the world premiere of his famous opera, *Don Giovanni*, and attend a private performance of the great composer's works. By special arrangement, view a collection of Beethoven's original manuscripts and attend a private performance of his compositions in Lobkowitz Palace, and enjoy a private concert of Chopin's music in Kraków's leading Florianka Hall.

The golden statue of Waltz King Johann Strauss immortalizes Vienna's rich musical legacy.



M.S. AMADEUS DIAMOND



Sun Deck
Mozart Deck
Strauss Deck
Haydn Deck

LAND/CRUISE TARIFF (in U.S. dollars, per person, based on double occupancy)

Stateroom Category*	Description- All Staterooms are outside with two twin beds convertible to one queen bed, private bathroom facilities with shower, air conditioning, telephone, television, radio, safe, writing desk and hair dryer.	Early Booking Price through March 13, 2014	Regular Price after March 13, 2014
6	Small window. Haydn Deck, aft. (limited availability)	\$4195	\$5195
5	Small window. Haydn Deck, forward.	\$4930	\$5930
4	Floor-to-ceiling sliding glass doors with French balcony. Strauss Deck, aft.	\$5450	\$6450
3	Floor-to-ceiling sliding glass doors with French balcony. Strauss Deck, forward.	\$5870	\$6870
2	Floor-to-ceiling sliding glass doors with French balcony. Strauss Deck, mid.	\$6490	\$7490
1	Floor-to-ceiling sliding glass doors with French balcony. Mozart Deck.	\$7020	\$8020
Junior Suites	Floor-to-ceiling sliding glass doors with French balcony, tub/shower, lounge area and minibar. Mozart Deck.	\$7640	\$8640

◆ Singles are available in category 2 at \$9620 USD and in category 1 at \$10450 USD on or before March 13, 2014. Add \$1000 USD for reservations made after March 13, 2014.

◆ Taxes are an additional \$270 USD per person and are subject to change.

*M.S. AMADEUS DIAMOND has been specially contracted for this tour, and the applicable deck plan is available on request from Gohagan & Company and reflects the only valid cabin categorization of the vessel.

SYMPHONY ON THE BLUE DANUBE RESERVATION FORM

Send to:

2014 Symphony on the Blue Danube
University of Ottawa Alumni Association
c/o Thomas P. Gohagan & Company
Eleven South LaSalle Street, Second Floor
Chicago, IL 60603-1240

For more information,
please call
Gohagan & Company
at (800) 922-3088.

Title Full Name (exactly as it appears on your passport) Class Year

Title Full Name (exactly as it appears on your passport) Class Year

Street Mailing Address (no P.O. Box number please)

City Province Postal Code

Telephone: (Home) (Business)

Email Address (Mobile)

Preferred Name(s) on Badge(s) Tour No. 027-09/01/14-362

Program reservations require a deposit of \$600 USD per person and \$200 USD per person Warsaw Pre-Program Option and \$200 USD per person Budapest Post-Program Option. By reserving and depositing on this program, I/we accept and agree to the Terms and Conditions.

Enclosed is my/our cheque(s) for \$_____ as deposit.
Make cheques payable to **Thomas P. Gohagan & Company**.

I/We authorize you to charge my/our deposit of \$_____ to:
 Visa MasterCard

Card Number Exp. Date

Signature as it appears on credit card

All FINAL PAYMENTS are required to be made by cheque, wire transfer or credit card by May 29, 2014.

Please make my/our reservation(s) in Stateroom Category:

1st Choice _____ 2nd Choice _____

- Double occupancy (two twin beds).
 Double occupancy (one queen bed).
 Single accommodations.
 I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

Please make my/our reservation(s):

Warsaw Pre-Program Option

- Double at \$635 USD per person.
 Single at \$920 USD per person.
 I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

Budapest Post-Program Option

- Double at \$720 USD per person.
 Single at \$950 USD per person.
 I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

I/We want you to book my/our air from _____

(fill in departure city)
to Kraków, Poland, with return from Budapest, Hungary, at additional cost to be advised.†

- Economy Class
 Business Class
 First Class

†Note: Airfare is subject to change and availability and is nonrefundable.

I/we will make my/our own air arrangements.



Enjoy spectacular views of the Danube River from Fisherman's Bastion, named for the guild of fishermen who defended Budapest's city walls in the Middle Ages.

CONTRACT: TERMS & CONDITIONS AND ARBITRATION CLAUSE.

IMPORTANT, READ CAREFULLY.

RESPONSIBILITY: Thomas P. Gohagan & Company, the sponsoring associations/organizations, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively "Gohagan"), do not own or operate any entity which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Gohagan is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

In addition and without limitation, Gohagan is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, bites from or attacks by animals, insects or pests, strikes or other labour activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanism to arrive or depart on time or safely.

If due to weather, flight schedules or other uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at owner's risk. The right is reserved to decline to accept or retain any person as a participant on these trips at any time. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

Gohagan reserves the right to change the itinerary or trip features at any time and for any reason, with or without notice, and Gohagan shall not be liable for any loss of any kind as a result of any such changes. Ship schedules, port calls, hours of arrival and departure, sightseeing events, special programs and guest lecture series (if applicable), are subject to change or cancellation without prior notice. Gohagan is not responsible therefor and is not required to compensate passengers under these circumstances. Gohagan may cancel a trip (or an option) for any reason whatsoever; if so, its sole responsibility is to refund monies paid by the participant to it. Gohagan is not required to cancel any trip for any reason including without limitation, United States Department of State, World Health Organization or other Warnings or Advisories of any kind. Gohagan is not responsible for penalties assessed by air carriers resulting from operational and/or itinerary changes, even if Gohagan makes the flight arrangements or cancels the trip. Gohagan reserves the right to substitute vessels, hotels or attractions of a similar category for those listed in this brochure.

NOT INCLUDED: Taxes; passport, visas and associated fees; personal expenses such as laundry, telephone calls and Internet access; accident/sickness, trip cancellation, and baggage insurance; gratuities to ship and hotel personnel; optional sightseeing excursions; baggage charges on aircraft; local departure air/airport tax(es); airfare and associated local taxes, airport facility and security taxes and federal inspection fees not listed in the "Included Features" section of the brochure; transfers and baggage handling to/from airport/hotel/ship on day(s) of arrival and/or departure if you are arriving earlier or later than and/or departing earlier or later than the scheduled group transfer(s); any overnight on land due to flight schedule(s); meals, alcoholic or other beverages and all other services not specifically mentioned in the "Included Features" section.

AIRFARE: Airfare is subject to change and availability and, depending on the fare basis, likely is nonrefundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Gohagan.

LUGGAGE: Luggage allowance policies are set by the airlines and may change without prior notice. Please contact your airline(s) for the most current luggage allowance policy.

PHYSICAL ACCESSIBILITY: All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance (for example, the need for a wheelchair) must be reported in writing when you make your reservation. Travellers must be able to embark or disembark motorcoaches alone or with minimal assistance from your travelling companion and climb stairs and step over raised thresholds without assistance. Travellers requiring assistance must travel with a companion who will be responsible for handling equipment.

DISCOUNTED RESERVATIONS: Discounts apply only to those reservations received in the offices of Gohagan in writing, accompanied by the required deposit, by March 13, 2014. In the event a "discounted" reservation must be cancelled, no "replacement" reservation can be substituted at the discounted rate. A "replacement" reservation is a new reservation and can be substituted only at the full-fare tariff. Cancellation penalties may apply.

CANCELLATIONS: Cancellations for all or any part of the trip including Pre/Post Program(s) reservation(s) will not be effective until received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a \$200 USD (\$50 USD Pre/Post Program(s)) per person administrative fee from the time of booking through 121 days prior to departure; from 95 through 120 days prior to departure, \$600 USD (\$200 USD Pre/Post Program(s)) per person; from 61 through 94 days prior to departure, 40% of the published full regular tariffs; from 45 through 60 days prior to departure, 55% of the published full regular tariffs; from 22 through 44 days prior to departure, 70% of the published full regular tariffs; cancellations 21 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline cancellation fees, optional excursion cancellation fees and administrative fees may apply.

TRIP INSURANCE: Because our cancellation policies are strictly enforced, we strongly recommend that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. Trip cancellation insurance is available for comprehensive coverage of such expenses in conjunction with cancellation due to illness or accident, and damaged or lost luggage. We will send you an application upon receipt of your reservation.

RATES: Prices quoted are based on fares in effect at the time of printing and are subject to change at any time. On land and/or cruise programs, even after full payment, Gohagan reserves the right to increase the tour price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice to the tour participant of such increases. On programs which include Gohagan purchased interstate or international air (which originates or returns to the United States), no increased costs will be passed on after final payment except for subsequently imposed governmental tax increases.

REGISTRATION: CST#: 2031868-40, WST#: 601 767 666, OST#: TA 0905.

ARBITRATION AGREEMENT: Any controversy or claim arising out of or relating in any way to these Terms and Conditions, the brochure, or any other information relating in any way to the trip, or to the trip itself, shall be settled solely and exclusively by binding arbitration in Chicago, Illinois, in accordance with the commercial rules of the American Arbitration Association then existent. Substantive, but not procedural Illinois law will govern such proceedings.

The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

ACCEPTANCE OF CONTRACT: By forwarding of deposit, the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/herself or other participants and accepts the terms and conditions of this contract.

UNIVERSITY OF OTTAWA DISCLAIMER: The University of Ottawa, its officers and employees, do not assume any responsibility for the financing, arranging or conducting of the tour. They shall not be liable for any damages or financial loss to person or property of any description that might occur in connection with the tour, howsoever arising from the negligence, omission or otherwise of travel services arranged through Gohagan & Company.

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